

Taran Tywi Thunder Pickleball Club

Code of Conduct

Date of Issue:

Date of Next Review:



At Taran Tywi Thunder Pickleball Club we are committed to providing a welcoming, inclusive, and enjoyable environment for all our members, staff, volunteers, and visitors. This Code of Conduct outlines the expected standards of behaviour and aims to ensure a positive and enriching experience for everyone involved in our club. By becoming a member, you agree to abide by these principles.

1. Respect and Inclusivity:

- **Treat everyone with respect:** This includes fellow members, opponents, coaches, officials, volunteers, staff, and visitors. Show courtesy, sportsmanship, and consideration always, regardless of age, gender, ability, race, ethnicity, cultural background, religious beliefs, sexual orientation, or any other personal characteristic.
- **Embrace diversity:** Our club values the unique contributions of all individuals. We encourage an atmosphere where everyone feels safe, valued, and able to participate fully.
- **Zero tolerance for discrimination, harassment, and bullying:** Any form of discriminatory, intimidating, hostile, or offensive behaviour, whether verbal, physical, or online, is strictly prohibited. This includes, but is not limited to, taunting, ridiculing, aggressive behaviour, or spreading rumours.
- **Respect privacy:** Do not share personal information about other members without their explicit consent.

2. Fair Play and Sportsmanship:

- **Adhere to the rules of the game/sport:** Understand and follow the rules, guidelines, and policies of pickleball and the club.
- **Play fairly and honestly:** Compete with integrity, honesty, and a spirit of true sportsmanship.
- **Respect officials' decisions:** Accept and respect decisions made by officials, coaches, and club management. If you have concerns, raise them through appropriate club channels after the event, not during.
- **Win with humility, lose with dignity:** Celebrate successes appropriately and demonstrate resilience and good grace in defeat.
- **Encourage and support others:** Applaud good performance from all participants, including opponents. Offer encouragement and support to your teammates and fellow members.

3. Safety and Well-being:

- **Prioritise safety:** Always act in a manner that prioritises the safety and well-being of yourself and others. Report any safety concerns or hazards to a club official immediately.

- **Report concerns:** If you have any concerns about the welfare or safety of a child or vulnerable adult, or if you witness any inappropriate behaviour, you have a duty to report it to the Club Safeguarding Officer immediately.
- **Medical conditions:** Declare any relevant medical conditions or allergies to your coach or appropriate club personnel to ensure your safety and that of others.
- **Appropriate equipment and attire:** Wear appropriate clothing, footwear, and safety equipment as required by pickleball or directed by coaches.
- **Substance use:** The use of illegal substances on club premises or whilst representing the club is strictly prohibited. Consumption of alcohol should be responsible and in designated areas only, in accordance with club policy and legal requirements.
- **Child supervision:** Parents/guardians are responsible for their children's conduct and safety while on club premises. Children under 13 years old should not be left unattended unless engaged in a supervised club activity.

4. Care of Club Facilities and Equipment:

- **Treat club property with care:** Respect and look after all club facilities, equipment, and property. This includes changing rooms, courts, pitches, common areas, and any rented spaces.
- **Report damage:** Report any damage or maintenance issues to club officials promptly.
- **Keep premises tidy:** Dispose of litter in designated bins and leave facilities clean and tidy after use.
- **Changing room etiquette:** Follow all guidelines regarding the use of changing rooms. Mobile phones and other electronic devices with cameras are strictly prohibited in changing rooms.

5. Communication and Conduct:

- **Positive language:** Always use respectful and appropriate language. Swearing, abusive language, or aggressive gestures are unacceptable.
- **Punctuality:** Be punctual for training sessions, matches, and club events. If you are going to be late or cannot attend, inform your coach or team manager as soon as possible.
- **Online conduct:** Extend the principles of respect and sportsmanship to all online interactions, including social media, club forums, and messaging groups. Do not post or share anything that could be considered offensive, discriminatory, or harmful to the club or its members.
- **Follow club rules and policies:** Familiarise yourself with and adhere to all club rules, booking procedures, and other policies.
- **Support the club:** Recognise the valuable contribution made by volunteers, coaches, and staff who dedicate their time to the club. Support club events and initiatives.

6. Breaches of Conduct:

Any breach of this Code of Conduct may result in disciplinary action, which could include, but is not limited to:

- A verbal warning
- A written warning
- Suspension from club activities
- Temporary or permanent termination of membership
- Reporting to relevant authorities where appropriate (e.g., in cases of illegal activity or safeguarding concerns).

All concerns and complaints will be handled in accordance with the club's formal complaints and disciplinary procedures, which are available upon request.

By being a member of Taran Twyi Thunder Pickleball Club, you commit to upholding these standards and contributing to a positive and thriving club community.

Signed on behalf of Taran Twyi Thunder Pickleball Club:

Name: Sian Mathias

Role: Club Secretary

Date: 27th May 2025